

Why invest in supervisory training for your nurses?

- Supervisory relationships are at the heart of the problem of turnover. They are often the most influential factor in determining whether or not she feels valued and respected in her work. It is also key to her job satisfaction and ability to adequately care for residents.*
- Most nurses, no matter what path they completed to become licensed, received little if any supervisory/management training as part of their nursing curriculum
- 4 of the top 10 factors that drive nurse aide satisfaction are related to their supervisor (supervisor cares, supervisor informs, supervisor appreciates, fair evaluations)**
- Best practices for nursing homes include supervision and management training for licensed nurses***
- "People Don't Leave Bad Jobs, They Leave Bad Managers" - Unknown

* PHI: Quality Care Through Quality Jobs 2007

** Source: MyInnerview 2008

*** Source: Research in Gerontological Nursing 2008; Better Jobs, Better Care 2008

10 Benefits of Effective Nurse Leaders

1. Better resident care/better resident outcomes
2. Improved relationships between staff, residents and families
3. Improved nursing staff relationships
4. Improved nursing staff outcomes
5. Increased staff morale and decreased staff turnover
6. Improved relationships with other departments
7. Improved relationships with physicians, contracted ancillary staff, and other service providers
8. Improved survey outcomes
9. Improved facility financial outcomes
10. Positive community image

Seasons Seminars, Inc. is an approved provider of continuing nursing education by the Texas **Nurses** Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

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STAFF SUPERVISION FOR TODAY'S LTC NURSE **Presenter: Sherry Crees, BSN, LNFA**

1. Effective communication with different groups and for different situations
2. Supervisory skills related to motivation, discipline and conflict
3. Nurse supervisor self evaluation
4. Interacting with upper management for successful outcomes
5. Professional time management, including always being prepared and managing the unexpected
6. The importance of effective orientation for new nursing staff
7. Management of survey (regulatory) activities
8. Nurse supervisor "rules to live by"

SCHEDULE

JULY 16, 2010
FORT WORTH

Hilton Garden Inn—Fort Worth North
4400 North Freeway (at Meachum)
Fort Worth, Texas 76137
817-222-0222

The seminar room rate is \$109.00 for single. When making your reservation indicate that you are attending a Seasons Seminars, Inc. seminar. Reservations must be made three weeks prior to the seminar to guarantee this rate.

SEPTEMBER 16, 2010
DALLAS

DoubleTree Hotel—Campbell Center
8250 North Central Expwy.
Dallas, Texas 75206
214-691-8700

The seminar room rate is \$109 for single. When making your reservation indicate that you are attending a Seasons Seminars, Inc. seminar. Reservations must be made two weeks prior to the seminar to guarantee this rate.

SEMINAR INFORMATION

Registration: 7:30-8:30 a.m.

Seminar: 8:30 a.m. to 4:30 p.m.

SEMINAR FEE (includes lunch and 7 CNE hours)

\$149 **pre-registration** (Payment received 2 weeks prior to the class)

\$139 **per attendee if pre-registering more than one attendee** (Payment received 2 weeks prior to the class)

\$179 **late registration** per attendee less than 2 weeks prior to the class

Cancellation Policy

A full refund will be returned or you may request credit for a future seminar if cancellation is 7 days prior to the seminar date.

Replacement Certificates

There will be fee of \$25 for replacement certificates or to verify attendance at a seminar. Requests for replacement certificates or verification of attendance must be made in writing. Requests will be processed within 14 days.

Please note that the seminar room temperature may be different than you are used to. Please dress accordingly, including bringing a sweater or jacket.

Presenter: Sherry Crees, BSN, LNFA

Sherry has almost 30 years of long term care experience, starting as a nursing assistant. She received her Registered Nurse license in 1984, her BSN in 1994, and became licensed as a nursing home administrator in 1996.

Sherri has been a nursing home charge nurse, ADON, DON, and corporate Director of Operations. She currently is a nurse consultant and legal nurse consultant. She has been presenting for Seasons Seminars since February 2009.

SEMINARS ON THE SAME DAY FOR ADMINISTRATORS, ACTIVITY DIRECTORS AND SOCIAL WORKERS

Life Enrichment: The Evolution of Activities in Today's Nursing Homes

8:00 AM - 5:00 PM

For more information:

www.seasons-seminars.com

REGISTRATION FORM

Nurse Supervisors - 2010

Please make copies of registration form for additional attendees

Name _____

Title _____

Facility _____

Address _____

City _____

State _____ Zip _____

Phone Number _____

Email _____

Nurse License # and State _____

Need Special Accommodations? _____

LOCATION

FEE

(includes lunch and CNE 7 hrs.)

Fort Worth (July 16) _____

Dallas (September 16) _____

TOTAL _____

Payment by check or credit card to:

Seasons Seminars, Inc.

911 20th Street

Plano, Texas 75074

Fax # 972-881-9333

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Plano, Texas 75074

Staff Supervision for Today's LTC Nurse

WHO SHOULD ATTEND:

- New DONs and ADONs
- RNs and LVNs who want to improve their supervisory skills
- Any other nursing staff, including CNA team leaders

*Fort Worth
July 16, 2010*

*Dallas
September 16, 2010*



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